

Condensation Particle Counter

Model 3782:RP-3782

Standard maintenance and calibration service for the Condensation Particle Counter Model 3782 consists of these procedures:

- 1) Review written instructions or explanation of problem from customer
- 2) Initial inspection
- 3) Update manual, firmware, and software as necessary
- 4) Clean saturator, growth tube, dryer, reservoir and optics
- 5) Inspect and replace as needed: wick, filters, orifices, screens, tubing, and O-rings
- 6) Flow Calibration
- 7) Check laser current and pump lifetime
- 8) Leak check
- 9) Zero check
- 10) Final electrical checkout and performance verification

Standard service includes minor repairs and replacement parts. Major repairs and replacement parts will be charged for parts and labor. TSI will contact the customer for approval before making any major repairs.

Turnaround time for standard service is approximately two weeks after receipt of the instrument. TSI service work is backed by a 90 day service warranty.

TSI Incorporated – 500 Cardigan Road, Shoreview, MN 55126 U.S.A

USA Tel: +1 800 874 2811

UK Tel: +44 149 4 459200

France Tel: +33 491 95 21 90

Germany Tel: +49 241 523030

India Tel: +91 80 41132470

China Tel: +86 10 8260 1595

E-mail: particle@tsi.com

E-mail: tsiuk@tsi.com

E-mail: tsifrance@tsi.com

E-mail: tsigmbh@tsi.com

E-mail: tsi-india@tsi.com

E-mail: tsibeijing@tsi.com

Website: www.tsi.com

Website: www.tsiinc.co.uk

Website: www.tsiinc.fr

Website: www.tsiinc.de



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